

Business Continuity Plan Summary

Internap Network Services Corporation has developed a Business Continuity Plan ("BCP") to respond to events that could significantly impact our business. This BCP encompasses Internap locations including our headquarters, other corporate offices, company-controlled data centers and sales offices. Since the timing and impact of disasters and disruptions are unpredictable, Internap must necessarily maintain flexibility in responding to actual events as they occur. With that in mind, we are providing the following information regarding our BCP.

Our Business Continuity Plan

Internap's goal is to recover and resume business operations in the event of a significant business disruption of our critical business functions based on the recovery time objectives established in the BCP. The purpose of the BCP is to help ensure the safety and security of our employees, customers and guests; minimize disruptions of service to the company and our customers; minimize financial loss; and ensure timely resumption of operations in the event of a disruption.

Through the use of established teams in various functions of our business, the BCP includes a business impact analysis, disaster scenarios, plan ownership and internal distribution, an exposure and risk analysis, emergency roles and responsibilities, recovery time objectives, data backup and recovery, mission critical systems, financial and operational assessments, alternative communications with customers and employees and post-event regulatory reporting.

Disruption Scenarios

Significant business disruptions can vary in scope and can impact one or more of our facilities, a business district where one or more of our facilities operates or a city where one or more of our facilities are located. If our company is impacted by a disruption, the established team will assess the circumstances utilizing all information then available. If warranted, key personnel could be relocated and operations transferred to designated back-up facilities or other company locations as needed. Our goal is to recover and resume operations in accordance with the recovery time objectives set forth in the BCP.

Disclaimers

The BCP is designed to prepare the company and its employees for significant business disruptions and to enable operations to resume as quickly as possible. The information contained herein is only a summary and is not intended to provide a complete description of the BCP. Because of the confidential nature of much of the BCP, we cannot provide the BCP to external parties, including our customers.

Recovery-time objectives provide established goals for business resumption. However various external factors surrounding a disruption, such as time of day and scope of disruption, can affect actual recovery times.

The BCP is subject to change at any time due to ongoing assessment and technology and business changes.

In the event of a significant business disruption, customers can call our Network Operations Center at 866-467-5441 to receive the most up-to-date information, or may refer to our website at www.internap.com.