

## Same Footprint, Higher Density.

Business is booming. Your application usage is through the roof and your customers can't get enough of your product. Everything seems to be humming along. But behind the scenes, your infrastructure is pushing maximum density. You don't have the power or cooling capacity for additional equipment. Climbing utility bills and a non-redundant system are pushing you to your breaking point. How do you meet your customers' demands without disrupting service? Do you add on to your current space, continue to risk network outages or move everything to a larger facility?

### The Internap Solution

Using scalable density, our premium colocation facilities allow you to increase power at the rack level up to 12KW, all while retaining your existing footprint. No more moving equipment every time you add more power, and no more buying extra square footage that you might not need for years. Our solution provides a better, more efficient use of power and cooling so you don't have to expand your physical space.

### The Internap Difference

Designed with the future in mind, our premium data centers sit on the edge of the most robust network backbone available. Our secure SOC 2 Type II facilities, conveniently located in major metropolitan areas, feature N+1 redundancy for both power and cooling, maximizing your network availability. Backed by unsurpassed customer service, our facilities include state-of-the-art technology. In fact, 41% of our data center infrastructure has been constructed within the last three years. In 2010, we offered five 9's of uptime availability for our colocation and Performance IP™ solutions.

Our carrier-class data centers include network-based route optimization services, as well as the support, security and colocation services you expect. When combined with our industry-leading Service Level Agreements (SLAs), our colocation solution has no equal.

Our colocation service enables you to focus on core competencies while our experts get you up and running with the flip of a switch. Our engineers go above and beyond by proactively monitoring your network and assisting with every technical issue—not just the most critical ones.

### Colocation Benefits

- Scalable density results in lower costs by providing efficient power and cooling, without expanding your physical space.
- Enhanced carrier-neutral connectivity integrates seamlessly with our Performance IP service, delivering the strength of multiple carriers and the patented intelligent routing of our Managed Internet Route Optimizer™ (MIRO) technology.
- Modular design provides our customers the ability to go to market quickly. We accomplish this by maintaining sufficient inventory reserve to complete build-outs in less time than smaller colocation providers.
- Industry-leading SLA supports 100% uptime, maximizing performance, availability and reliability.
- Innovative green technology solutions utilize best practices to minimize energy consumption.



Contact us to learn how Internap can solve your IT challenges by enabling you to focus on your core business, improve service levels and lower the cost of IT operations.

877.843.7627 | [contactsales@internap.com](mailto:contactsales@internap.com) | [www.internap.com](http://www.internap.com)

## Colocation Features

**Fully Redundant Power.** We offer Power Distribution Unit (PDU) diversity, independent AC systems, battery back-up, Uninterruptible Power Supply (UPS) and on-site generators with guaranteed fuel contracts. Additionally, N+1 design enables uninterrupted service by safeguarding against equipment failure.

**Scalable Infrastructure.** Our scalable, high-density infrastructure enables you to increase power requirements and performance as your business grows, without the hassle of increasing your footprint or moving equipment.

**Carrier Diversity.** Our facilities offer robust carrier Meet-Me-Rooms, including alternative transit and local access options. In addition, we provide Internap's Performance IP with optimized links up to 10GB through more than 11 top tier carriers.

**Speed to Market.** We use a modular approach and maintain sufficient inventory reserve to complete our build-outs in less time than smaller colocation providers.

**On-Site Personnel.** Our experienced team of data center engineers and technical support staff are on-site 24/7, proactively monitoring facility performance and resolving issues before they impact your business.

**Advanced Security and Protection.** We provide 24/7 manned facilities with a host of security features designed to keep your business information safe and sound. We control ingress and egress using electronic keycards with pin codes, mantraps and biometric scanners. All cabinets, cages and suites are locked and CCTV monitors activity within each facility. In addition we offer Very Early Smoke Detection Apparatus (VESDA), the most advanced fire detection systems delivering early-warning smoke detection.

**Customer Amenities.** Our data centers are more than just a place to house equipment; every facility features fully furnished office and technical workspace, plus full service lounges with DirecTV, X-Box and multiple vending options.

**Efficient Cooling.** We employ a true Hot Aisle/Cold Aisle IT floor configuration, which reduces air mixing and helps us maintain cooler temperatures on the intake side of your equipment. Many of our facilities offer in-line cooling options and Air Economizers to improve cooling efficiencies, plus ultrasonic humidification to maintain a static-free computing environment. All of this adds up to an SLA that is compliant with the American Society of Heating, Refrigeration and Air-Conditioning Engineers (ASHRAE) guidelines.

**Remote Hands Service.** We provide on-site technicians who perform diverse tasks at your request, including equipment server reboots, circuit testing, cable and card replacements and regular exchange of backup tapes or other removable media. Around-the-clock Remote Hands service is available at all our data centers.

## Colocation Facilities



## Why Internap?

Transform your IT Infrastructure into a competitive advantage with IT IQ from Internap, intelligent IT Infrastructure solutions that deliver unparalleled performance, flexibility and support. Since 1996, thousands of enterprises have entrusted Internap to deliver their online applications across our platform of connectivity, colocation, managed hosting and cloud services.

For more information, visit [www.internap.com](http://www.internap.com).