

© professional services

FCP Services: FCP Complete

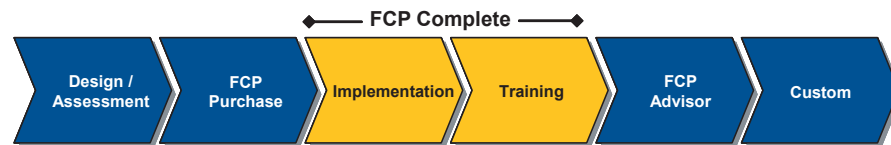
Many businesses today do not have the luxury of time in getting things accomplished, and customers do not like to wait. Patience seems to have become a virtue that few people still appreciate. With Internap® Professional Services, we can remedy this inconvenience by enabling you to get your network where it needs to be, train your support staff and accelerate your business objectives with our FCP Complete service.

FCP Complete Service Overview

FCP Complete service is designed for customer's of the Internap Flow Control Platform™ (FCP) solution who would like to drive desired performance and cost improvements. The service combines full FCP Implementation services with one day of FCP Knowledge Transfer services.*

The Flow Control Platform Solution

The Internap Flow Control Platform is a route optimization solution that ensures required network performance levels on multi-homed networks, while saving network management time and optimizing bandwidth costs by 20 to 50 percent. The FCP Complete service can help ensure that you begin to maximize these benefits as soon as possible.



About Internap Professional Services

Internap Professional Services is designed to help companies build and optimize IP-based networks to meet the specific goals of their businesses. The organization combines a deep understanding of IP route optimization technologies and real-world experience with the industry's leading network- and premise-based solutions to deliver an unprecedented range of skills and capabilities. Enterprises looking to move critical applications to the Internet or to improve the performance of existing IP-based services will benefit from this experienced group of network architects and IP professionals.

Benefits

- Implementation
 - Complete design documentation
 - Access to FCP experts
 - Project-based resource augmentation
- Rapid transfer of knowledge
 - Training specific to your network and routing infrastructure audit/assessment
 - Complete product overview, component breakdown and functionality, documentation of your custom FCP configuration
- Real customer examples and case studies
- Initial report configuration, generation and analysis

Service Deliverables

- Pre-deployment network and routing assessment
- Network adjustment consulting (i.e., IOS upgrades or VRF configuration)
- Initial report generation and analysis
- Review of current ISP transit agreements
- Documented FCP implementation design
- Installation of FCP solution
- Post-deployment check-up within the first two weeks
- One-day product training session*

* FCP Knowledge Transfer service is available on-site by request. Travel and expense charges apply.

