

colocation services

Colocation

Today's business-critical applications require the utmost in reliability and availability. Internap® data centers sit on the edge of the most robust network backbone available. Our carrier-class data center colocation facilities include Internap network-based route optimization services that leverages our patented technology to maximize network availability and minimize latency, packet loss and jitter. When combined with our industry-leading Service Level Agreements (SLAs) for 100% network uptime, covering both colocation and connectivity, the Internap colocation solution has no equal.

Colocation services in this location are provided by an Internap partner whose offering allows Internap to provide the range of services and unsurpassed customer support you expect from an Internap premier data center. Rest assured, all services are backed by Internap's industry-leading SLA and are supported by our award-winning Network Operations Center (NOC), ensuring maximum uptime for your business-critical needs.

Flexible space built to suit any need. Colocation space is offered in three configurations: cabinets, cages and suites. For enterprises with specific requirements, custom configurations can be supported.

Managed Installation service by an experienced team of engineers, which offers comprehensive support for rapid and reliable deployment of customers' equipment. Provisioning and cross-connect services are processed within guaranteed intervals. Back channel circuits are available from most local access carriers located in the Internap region.

Remote Hands services provided by on-site technicians who perform diverse tasks at the customer's request including equipment server reboots, circuit testing, cable and card replacements, and regular exchange of backup tapes or other removable media. Around-the-clock Remote Hands services are available at all Internap data centers.

Security – beyond the guard. Internap provides 24/7 manned facilities with a litany of security features designed to keep your business information safe and sound. Ingress and egress controlled by electronic keycards with pin codes as well as mantraps. All cabinets, cages and suites are locked, and CCTV monitors activity within each facility.

Fully redundant power with Power Distribution Unit (PDU) diversity, independent AC systems, battery back-up, uninterruptible power supply (UPS) and on-site generators with guaranteed fuel contracts.

Features

- Locking cabinets, cages and suites
- Fully-redundant power and HVAC
- Controlled temperature and humidity
- Fire-threat detection and suppression
- 24/7 critical monitoring
- 24/7 manned data center
- 24/7 secured access to data center
- Industry-leading Service Level Agreements (SLAs) covering both colocation and IP connectivity

Benefits

- Mitigate online risk by directly accessing the Internap backbone while avoiding the local loop
- Reduce costs of up-front capital expenditures and faster speed to market (deployment)
- Consolidated billing and crediting

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internap.com



Enhanced IP connectivity via Internap patented and patent-pending intelligent route-control technology through more than 45 service point locations. The Internap SLA includes 100% uptime guarantee, combined with latency, packet loss and jitter metrics second to none.

Monitored 24x7x365, Internap certified engineers anticipate and solve potential issues associated with Internet congestion before they become debilitating.

Connect to Internap Route Optimization – Performance IP™ Service

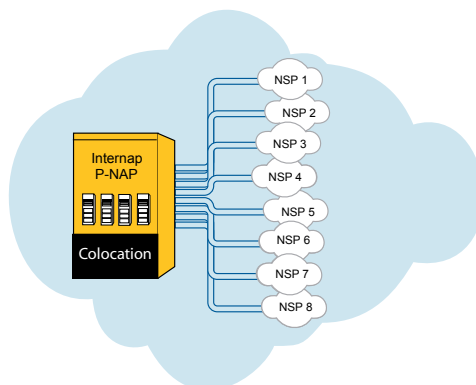
With the Internap Performance IP™ service, you can take advantage of the convenience, flexibility and reach of the Internet, seamlessly connecting to customers, suppliers, employees and business partners. By routing over redundant, high-speed connections to all major Internet backbones, the Internap Performance IP service provides highly-reliable, robust delivery of your content, application and communications throughout the Internet.

Redundant Private Network Access Point (P-NAP®) Architecture

Using its patented technology and the existing Internet network infrastructure, Internap created an innovative way to route data and avoid the Internet’s points of congestion. Rather than provisioning traditional single ISP network access, the Performance IP service intelligently routes across major Internet backbones via its Private Network Access Points (P-NAPs). This insulates your traffic from the risk of network outages, providing reliable, stable and predictable connectivity.

Intelligent Route-Control Technology

Internap has developed proprietary route-control platforms that overcome the limitations of traditional routing policies. This technology monitors the performance of each Internet backbone, routing your traffic across the best path to provide faster and more reliable content and data delivery than traditional routing methods. The Internap route-control technology considers path characteristics like latency, packet loss, route stability and congestion when making routing decisions. Decisions are made dynamically and automatically to account for network performance changes, without the need for manual intervention.



Worldwide Locations throughout North America, Europe, and the Asia-Pacific region

North America

- Atlanta
- Boston
- Chicago
- Dallas
- Denver
- Houston
- Los Angeles
- Miami
- New York City
- Oakland
- Philadelphia
- Phoenix
- San Diego
- San Francisco
- San Jose
- Santa Ana, CA
- Santa Clara, CA
- Seattle
- Secaucus, NJ
- Toronto
- Washington, D.C.

International

- Hong Kong
- London
- Singapore
- Sydney
- Tokyo

